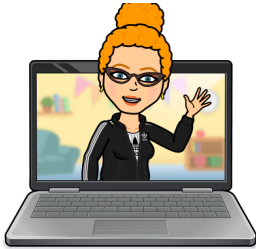


# Care & Feeding Chromebook Guide



- **Every Night:** Plug in your Chromebook for overnight charging. Plug & charge on the **RIGHT SIDE** - charges faster & better. The progress light will still go on the left. **Blue is good** (fully charged) - **Orange is OK** (charging) - **Red or Blinking is Bad**. (dead)

- **Every Week:** Clear cache & cookies - Go to the 3 dots in top right of browser > choose settings at the bottom > Privacy and Security > Clear Browsing Data -- But do NOT check off or clear your passwords > RESTART.

- **Something Not Working? Restart Smart!** Remove any external devices like headphones, microphones, & mice - Logout, shut down, wait 2 min, & RESTART  
**Have You Tried the Refresh Key Trick?** There's a trick to restart a black screen but a fully charged Chromebook



Hold Down the **Refresh Key**

(on the top of the keyboard) + Tap the **Power Button**

May need to try 3 times. *Because "60% of the Time, It Works Every Time!"*

- **Say YES to Updates:** Whenever possible, use an updated Chrome browser & Chromebook. If your device or gopher buddy prompts you to update - Do it! Restart.
- **NO FEEDING Your Chromebook or You Will Pay:** Don't feed your Chromebook anything but electricity. KEEP ALL FOOD & DRINK far away from your device. You ARE responsible to pay for damages due to food, drink, neglect, loss, or breakage. **Details:** <https://www.hcpss.org/student-device-agreement/>  
[Chromebook Repair Costs](#)
- **Chrome Extensions of Destruction:** Some extensions cause major problems. The gaming ones are the worst (sorry, no fun) they can cause Meet & device crashes. When things go wrong, **remove extra Chrome Extensions** - Esp the gaming ones - **How?** Look for the Extensions puzzle piece on top right toolbar > Manage > Remove > Confirm Remove >Restart
- **Chrome Browser Tune-Up:** Here are some HCPSS suggested things to try to improve your device experience & performance.  
[https://hcpss.instructure.com/courses/77796/pages/chrome-browser-tune-up?module\\_id=7117422](https://hcpss.instructure.com/courses/77796/pages/chrome-browser-tune-up?module_id=7117422)