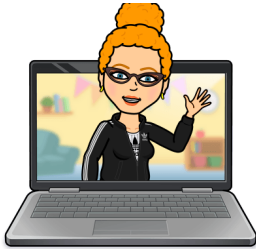


# Care & Feeding Chromebook Guide



- **Every Night:** Plug in your Chromebook for overnight charging. Plug & charge on the **RIGHT SIDE** - charges faster & better. The progress light will still go on the left. **Blue is good** (fully charged) - **Orange is OK** (charging) - **Red or Blinking is Bad**. (dead)
- **Every Week:** Clear cache & cookies - Here's a handy YouTube Video with the how-to: <https://youtu.be/6NRkhLMiJM8> But do NOT clear your passwords - Logout, Shut down, wait 2 min, & RESTART. Suggest doing this either Friday afternoon or Monday morning.
- **Something Not Working? Restart Smart!** Remove any external devices like headphones, microphones, & mice - Logout, shut down, wait 2 min, & RESTART
- **Say YES to Updates:** Whenever possible, use an updated Chrome browser & Chromebook. If your device prompts you to update - Do it! Restart.
- **NO FEEDING Your Chromebook or You Will Pay:** Don't feed your Chromebook anything but electricity. KEEP ALL FOOD & DRINK far away from your device. Food causes sticking keys, trackpad errors, & causes laptops to die and you could be charged up to \$400. Snack far away from your laptop, friends! You ARE responsible to pay for damages due to food, drink, neglect, loss, or breakage.  
**Details:** <https://www.hcpss.org/student-device-agreement/>
- **Chrome Extensions of Destruction:** Some Chrome extensions are helpful, built in, and recommended. But some extensions cause major problems. The gaming ones are the worst (sorry, no fun) they can cause Meet & device crashes. When things go wrong, **remove extra Chrome Extensions** - Esp the gaming ones - **How?** Look for the Extensions puzzle piece on top right toolbar > Manage > Remove > Confirm Remove >Restart
- **Chrome Browser Tune-Up:** Here are some HCPSS suggested things to try to improve your device experience & performance.  
[https://hcpss.instructure.com/courses/77796/pages/chrome-browser-tune-up?module\\_id=7117422](https://hcpss.instructure.com/courses/77796/pages/chrome-browser-tune-up?module_id=7117422)
- **Resources & More:** Tech Troubles? Visit our weekly **Tech-Help-Desk** sessions and check out our Tech Help for Students & Families webpage.  
<https://mhms.hcpss.org/news/2020/04/tech-help-students-families>